



## **Heather Farley, MD, MHCDS**

Vice President of Professional Satisfaction  
American Medical Association (AMA), United States

Dr. Heather Farley is an emergency medicine physician and nationally recognised leader in physician well-being, professional satisfaction, and health system transformation. She currently serves as Vice President of Professional Satisfaction at the American Medical Association, where she leads national initiatives aimed at reducing physician burnout and improving the working environment of healthcare professionals.

She previously served as the inaugural Chief Well-Being Officer at both ChristianaCare and the Medical University of South Carolina (MUSC), where she built some of the first comprehensive, system-wide infrastructures for clinician well-being in the United States. In these roles, she led large-scale organisational change initiatives focused on embedding professional fulfillment into healthcare delivery systems.

Dr. Farley earned her medical degree from Robert Wood Johnson Medical School and completed her residency training in emergency medicine at ChristianaCare, where she also undertook fellowship training in medical administration. She holds a Master of Health Care Delivery Science (MHCDS) from Dartmouth College.

She is widely recognised for developing one of the earliest and largest peer-support programmes for healthcare professionals, “Care for the Caregiver,” which has become a model for clinician support programmes nationally. Her work focuses on system-level solutions to burnout, including peer support, workflow redesign, and organisational culture change.

Dr. Farley has held multiple leadership roles in national medical organisations and is a frequent speaker on physician well-being, organisational leadership, and healthcare system design. Her work continues to shape national policy and institutional practice in clinician wellness and health system performance.

